

STATE OF NEW HAMPSHIRE

PUBLIC UTILITIES COMMISSION

April 8, 2010 - 1:08 p.m.
Concord, New Hampshire

NHPUC APR19'10 PM 5:23

RE: DG 10-017
ENERGYNORTH NATURAL GAS, INC.
d/b/a National Grid NH:
Notice of Intent to File Rate Schedules.
(Prehearing conference)

PRESENT: Commissioner Clifton C. Below, Presiding
Commissioner Amy L. Ignatius

Sandy Deno, Clerk

APPEARANCES: Reptg. EnergyNorth Natural Gas, Inc.
d/b/a National Grid NH:
Steven V. Camerino, Esq. (McLane, Graf...)
Patrick Taylor, Esq. (McLane, Graf...)
Celia O'Brien, Esq., Asst. General Counsel

Reptg. Pamela Locke:
Alan Linder, Esq. (N.H. Legal Assistance)

Reptg. Residential Ratepayers:
Rorie Hollenberg, Esq.
Kenneth E. Traum, Asst. Consumer Advocate
Stephen Eckberg
Office of Consumer Advocate

Reptg. PUC Staff:
Matthew J. Fossum, Esq.
Mark Naylor, Director, Water & Gas Division
Stephen Frink, Asst. Dir., Water & Gas Div.
Robert Wyatt, Water & Gas Division

Court Reporter: Steven E. Patnaude, LCR No. 52

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1 P R O C E E D I N G

2 CMSR. BELOW: Good afternoon. I'll open
3 this prehearing conference in DG 10-017. And, note that,
4 on February 26th, 2010, EnergyNorth Natural Gas, Inc,
5 doing business as National Grid New Hampshire, made a
6 delivery rate filing requesting permission to implement
7 new permanent delivery rates for natural gas service and
8 to implement temporary delivery rates pursuant to RSA
9 378:27, effective with service rendered on and after
10 June 1, 2010. The Company also seeks certain waivers of
11 our administrative rules, including one, Puc 1203.02(d),
12 which was granted with our Order 25,081, which scheduled
13 this prehearing conference.

14 The Company also moved for confidential
15 treatment of certain information concerning compensation
16 relating to its officers and directors. It proposes
17 permanent -- new permanent delivery rates designed to
18 produce an increase of \$11,422,718 in annual revenues.
19 And, also filed a petition seeking temporary rate
20 increases -- increase of \$5,711,359 in annual operating
21 revenues, representing an increase in total customer bills
22 of approximately 3.47 percent.

23 Let's start by taking appearances from
24 the parties.

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1 MR. CAMERINO: Good afternoon,
2 Commissioners. Steve Camerino and Patrick Taylor, from
3 McLane, Graf, Raulerson & Middleton, and Celia O'Brien,
4 Assistant General Counsel for National Grid, on behalf of
5 National Grid NH.

6 CMSR. BELOW: Good afternoon.

7 MR. LINDER: Good afternoon. Alan
8 Linder, from New Hampshire Legal Assistance, representing
9 Pamela Locke, a residential customer of the Company.

10 CMSR. BELOW: Good afternoon.

11 MR. LINDER: Good afternoon.

12 MS. HOLLENBERG: Good afternoon. Rorie
13 Hollenberg, Steve Eckberg, and Ken Traum here for the
14 Office of Consumer Advocate.

15 CMSR. BELOW: Good afternoon.

16 MR. FOSSUM: Good afternoon. Matthew
17 Fossum, representing the Staff of the Public Utilities
18 Commission.

19 CMSR. BELOW: Good afternoon. Okay. We
20 have received the affidavit of publication. Could I also
21 ask the Company if the notice to customers was included
22 with a billing or is that addressed in the affidavit of
23 publication as well?

24 MR. CAMERINO: No. The notice to
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1 customers has been discussed with Ms. Noonan of the
2 Consumer Affairs Division. The language has been worked
3 out -- presumably you're talking about the individual
4 notice to customers?

5 CMSR. BELOW: Yes.

6 MR. CAMERINO: Okay. The language has
7 been worked out with her. And, the Company and Ms. Noonan
8 have come to agreement that the notice should be provided
9 with the Company's regular newsletter as the lead item,
10 and it will begin with the cycle mailing on April 30th,
11 which concludes on May 27th. So, that's ready to begin
12 mailing.

13 CMSR. BELOW: Okay. And, we have --
14 okay. Could we get a copy of that filed in the docket?

15 MR. CAMERINO: Yes.

16 CMSR. BELOW: We have received notice,
17 obviously, from the OCA that they will be participating on
18 behalf of residential customers. And, we also have
19 received a Petition to Intervene on behalf of Pamela
20 Locke, by Alan Linder with New Hampshire Legal Assistance.
21 And, let's start with that request for intervention, and
22 see if anyone has any objections to that?

23 (No verbal response)

24 CMSR. BELOW: Seeing none, I'll observe

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1 that the petition demonstrates rights, duties, privileges,
2 or other substantial interests of the petitioner that may
3 be affected by this proceeding, and we will grant the
4 intervention.

5 Let's proceed to hearing the positions
6 by the Company and the parties with regard to the
7 remaining request for waivers, as well as the Motion for
8 Confidential Treatment of the information concerning
9 compensation of officers and directors. And, Mr.
10 Camerino, could you start perhaps by explaining briefly
11 the waiver requests.

12 MR. CAMERINO: Sure. The Company is
13 requesting waiver of a number of items, which are listed
14 in a motion dated February 26th. The bulk of them are
15 requests for information that there's a rule that asks for
16 the same information for a holding company that is
17 provided for the utility. And, in some cases, that
18 request actually adds substantively to the information in
19 the case in a meaningful way.

20 In other places, providing the
21 information of the holding company really wouldn't have
22 any application to the rate case. And, so, we've
23 identified those where we believe that providing that
24 additional information would not add any relevant

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1 information for rate purposes.

2 So, for example, providing a capital
3 budget with a statement of sources and uses of funds for
4 the holding company versus the utility really is
5 inappropriate. These requests are consistent with a
6 request for waiver that was sought and obtained in the
7 prior rate case as well. I can't tell you that it's
8 identical, but it's very similar in nature.

9 In addition, there's one item of
10 information related to payroll expense that asked for
11 detail that the Company either doesn't maintain or would
12 be -- doesn't maintain it in that form and it would be
13 extremely burdensome to obtain. And, the Company believes
14 that the payroll information it has provided should be
15 sufficient for Staff's and the Consumer Advocate's
16 purposes.

17 CMSR. BELOW: Okay. And, the -- I think
18 the Motion for Confidential Treatment probably speaks for
19 itself that was filed.

20 MR. CAMERINO: Yes.

21 CMSR. BELOW: Mr. Linder, would you --
22 do you have a position on either the Request for Waiver or
23 the Motion for Confidential Treatment.

24 MR. LINDER: We do not have a position,

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1 Mr. Chairman.

2 CMSR. BELOW: Okay. Ms. Hollenberg?

3 MS. HOLLENBERG: No position on either
4 motion. Thank you.

5 CMSR. BELOW: Okay. Mr. Fossum?

6 MR. FOSSUM: To the extent that Staff
7 has a position at all, I guess it would be in support, at
8 least initially, of the request for the waiver related to
9 the information about the parent or holding company. The
10 holding company is a enormous investor-owned company, such
11 that financial information about it would indeed be
12 voluminous and not necessarily relevant here. That said,
13 Staff would, I guess, reserve the right to request the
14 information should it later be deemed to be relevant.

15 Staff would also take the same position
16 relative to the payroll expense information at this time,
17 in that the information is voluminous and currently not
18 necessary for Staff's review.

19 CMSR. BELOW: Okay. Thank you. And,
20 now, perhaps we could go around and get the -- oh, sure.

21 (Cmsr. Below and Cmsr. Ignatius
22 conferring.)

23 CMSR. IGNATIUS: If I may ask a question
24 about the Motion for Protective Order, I take it Staff

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1 also doesn't have a position on that? I don't think we
2 got to that part.

3 MR. FOSSUM: No, Staff doesn't.

4 CMSR. IGNATIUS: All right. Mr.
5 Camerino, is there an equivalent to a FERC Form 1 filing
6 for gas companies that are filed in electric cases by
7 electric utilities?

8 MR. CAMERINO: I'm not sure we can
9 answer the question with specificity. But, if the
10 question is, "is there some kind of annual report filing
11 with FERC that is made that might include some information
12 related to EnergyNorth?" The answer to that is "yes."

13 And, if I could just anticipate what may
14 be the next question, we have tried to focus on whether
15 the compensation of the people identified has been
16 disclosed elsewhere, so that we're not seeking protective
17 treatment for something that, while we might like it to be
18 protected, in fact, we've been required to disclose in
19 some other filing.

20 CMSR. IGNATIUS: So, that is where I was
21 going. Are there officers for whom the information has
22 been made public and, therefore, you're not requesting
23 protective treatment?

24 MR. CAMERINO: I'd actually have to

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1 double check that. What I can represent to you, but I'm
2 also willing to double check this and make a filing
3 confirming it, is that we confirmed as to the individuals
4 for whom we are requesting protection that their
5 compensation has not previously been disclosed in some
6 other filing with another regulator on a public basis.
7 But I don't know, I can't tell you without checking,
8 whether there is compensation information that we're
9 providing to you because we know it is public and,
10 therefore, we're not seeking protection. I'd have to
11 actually look at that schedule in the filing to see who's
12 on there.

13 CMSR. IGNATIUS: Have you reviewed an
14 order on compensation and protective treatment issued in
15 the Public Service case DE 09-035?

16 MR. CAMERINO: I don't believe so.

17 CMSR. IGNATIUS: I think it would be
18 useful if you did. It's Order Number 25,037, issued
19 October 30th, 2009. That looked at similar questions, and
20 compensation of officers and directors defined in that
21 case between major and minor officers somewhat different
22 treatment between them. Some aggregate information that
23 didn't identify individuals, some specific that did
24 identify individuals. So, perhaps you can look at that

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1 order, look at all of the categories of compensation that
2 are being submitted. And, if there's anything that you
3 think should be amended in your motion, after review of
4 all of that, if it's all right with others, to give, you
5 know, a 10-day period or something to resubmit, if needed,
6 or just to submit a letter saying that there are no
7 further changes and the motion stands as is, it would be
8 appreciated.

9 MR. CAMERINO: Sure. I would be happy
10 to do that. Thank you.

11 CMSR. BELOW: Okay. Good. Thank you.
12 Well, let's proceed to having each party provide their
13 preliminary statement of their position with regard to the
14 Petition for Temporary Rates. And, Mr. Camerino, would
15 you care to summarize your request.

16 MR. CAMERINO: Sure. Thank you,
17 Commissioner Below. The Company has filed this rate case
18 using a test year of the 12 months ending June 30th, 2009,
19 and the overall revenue deficiency that the Company
20 believes should be found is \$11.4 million. That's based
21 on a overall rate of return of 9.09 percent, which
22 compares to 8.28 percent, which was the overall rate of
23 return found in docket DG 08-009, the last general rate
24 case for the Company.

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1 For the test year ended June 30th, 2009,
2 the Company earned an overall rate of return of
3 3.35 percent. Now, bear in mind that that 3.35 percent
4 was while the case that I just mentioned was pending, in
5 which the Commission found the authorized rate of return
6 to be 8.28 percent. The Company is also requesting
7 temporary rates in this case of \$5.7 million, which is
8 50 percent of the revenue deficiency that is calculated in
9 the Company's filing. It's very important to the Company
10 to obtain timely temporary rate relief, because the
11 Company, as I noted, is substantially under earning, and
12 the permanent rate result, as you know, will relate back
13 in time to the effective date of temporary rates.

14 The Company is very appreciative of the
15 prompt date for a temporary rate hearing that the
16 Commission has already set, and believes that holding a
17 hearing on that date and making temporary rates effective
18 with service rendered as of June 1 will address the
19 Company's needs in that regard.

20 There are a number of reasons that the
21 Company is filing this rate case so closely on the heels
22 of the conclusion of its prior rate case. First, the
23 Company has continued to invest substantially in
24 nonrevenue-producing rate base additions. That has been

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1 an ongoing problem for the Company, because its
2 distribution system is aging, as is true of other major
3 utilities in the state. And, so, it has to continue to
4 replace existing infrastructure that does not add to the
5 numbers of customers or throughput on its system.

6 In addition to the large increases in
7 nonrevenue-producing rate base, the Company is
8 experiencing flat or declining usage per customer, and
9 very limited growth in customer numbers. And, the result
10 is that there's insufficient additional revenues to cover
11 the return required to support that new -- the additions
12 to rate base that I referred to before.

13 At the same time, operating expenses
14 continue to increase, particularly municipal taxes,
15 property and statewide property taxes have increased
16 substantially and are expected to continue to increase
17 substantially. The Company's pension and other retirement
18 benefit costs have also increased substantially, and have
19 been quite volatile as well, and that has posed challenges
20 to the Company's ability to earn its allowed return.

21 And, thirdly, on the expense side, the
22 Company has continued to see a substantial increase in its
23 uncollectible account expense, and that has posed a severe
24 challenge.

1 The Company also is seeking an increase
2 in its authorized return on equity. It is seeking to have
3 a rate that it believes will reflect industry standard
4 rates of return that are necessary for it to be able to
5 attract the capital that will allow it to accomplish the
6 goals that it shares with this Commission, in terms of
7 investing in the system in New Hampshire.

8 So, the Company, in order to address
9 these issues, has tried to present some creative and
10 flexible approaches that it thinks will help address this
11 chronic under earning problem. And, I want to stress that
12 the Company is obviously well aware that it has had a
13 significant difference of view from the Staff, and at
14 times with the Commission, in terms of what the proper
15 return on equity should be. But, before you even get to
16 that issue, you have to recognize that whatever return the
17 Commission decides is appropriate, the current process of
18 setting rates has not enabled the Company even to earn
19 that return. Whatever that number may be, the way that
20 the rates are set puts the Company in the situation as
21 I've illustrated, with regard to the test year, where it
22 cannot earn that return, whatever it may be. So that the
23 issue of what the return should be almost, although it's
24 quite important to the Company, almost becomes secondary.

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1 So, in order to address these concerns,
2 the Company has tried to present some flexibility
3 approaches that will both honor the traditional ratemaking
4 principles that the Commission has sought to apply, and
5 will also be designed to try to reduce the frequency of
6 rate cases, which, obviously, consume time and expense,
7 divert the Commission's attention from its business, and
8 the Company from its business as well.

9 One of the approaches that the Company
10 is suggesting is that a more current rate base figure be
11 used in setting rates. And, the first method for doing
12 that would be to update the rate base to year-end for all
13 nonrevenue-producing rate base, and that will make a
14 significant dent in the problem of the rate base additions
15 that are causing the Company's return to decline rapidly.
16 By updating nonrevenue-producing rate base, the Company
17 believes that there would be no violation of the matching
18 principle, because there are not associated revenues that
19 would be failed to be recognized in that kind of approach.

20 The second approach is that the Company
21 would like to see the annual rate adjustments that are
22 currently made for the Cast Iron/Bare Steel Replacement
23 Program see that expanded for other nonrevenue-producing
24 rate base to include those that are related to public

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1 works projects. So, when the Company, in coordination
2 with a municipality, goes into the ground to replace
3 existing main, in order to essentially replace aging
4 infrastructure on a more cost-effective basis, it would
5 like to have the annual rate adjustment mechanism expanded
6 to include those types of investments.

7 The next adjustment that the Company is
8 proposing would be to have an annual reconciling mechanism
9 for the pension and non-pension post-retirement benefit
10 expenses that I referred to, because those vary
11 significantly from year to year, and are unusual in nature
12 in that they are based on actuarial estimates. They are
13 not actual hard, out-of-pocket cash figures, they are
14 actuaries trying to apply certain assumptions to come up
15 with a sense, if you will, of what the Company's future
16 expense will be and book it on a current basis. And,
17 those numbers move up and down based on many factors, most
18 of which the Company has no control over. And, so, the
19 Company would like to see an annual reconciling mechanism
20 that will allow it to recover the amount that it incurs,
21 in terms of booking it, what it books on its financial
22 statements. And, if that number goes down, which it does,
23 then the rates would go down. And, if it goes up, the
24 Company could increase its rates at any given time or once

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1 a year in order to reflect that. So, it would be a
2 reconciling mechanism, rather than requiring the Company
3 to come in because, in a given year, the amount has risen
4 beyond its control.

5 Another reconciling mechanism that the
6 Company is proposing is related to commodity bad debt.
7 So, that is the uncollectible account expense that is
8 associated with gas sales. And, as you're aware, the
9 Company does not earn a profit on its gas sales, but it
10 does bear the risk with regard to the uncollectible
11 account expense. And, we believe that that is a
12 disconnect that should be corrected. Currently, the
13 uncollectible account expense is at historically high
14 levels, due in part, the Company believes, to the
15 difficult economy that we're in. And, we believe that
16 both the Company and customers would benefit if that
17 amount were reconcilable. As that amount comes down, the
18 rates would come down. But, in addition, the Company
19 believes that there is a risk/reward mismatch, if you
20 will, that's not appropriate.

21 The testimony of Tracey McCarthy and
22 Mark Hirschey addresses that issue in detail. And, it
23 also talks about the Company's efforts to manage its
24 uncollectible account expense and the steps that it's

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1 taken to control that expense.

2 The next proposal that the Company has
3 included is a revenue decoupling proposal. That proposal
4 is essentially one that's based on a revenue per customer
5 mechanism. And, the goal of that is to fully align the
6 Company's financial incentives with the Commission's and
7 the state's energy efficiency goals.

8 And, then, lastly, the Company has
9 proposed a two-year rate case stay out, which would be
10 from the date of a Commission order, with the idea being
11 that, if it's able to get a result where the types of
12 adjustment mechanisms that it's proposing are put in
13 place, it believes that it could agree not to file a rate
14 case for at least two years from the date of an order, and
15 that that would be beneficial to both the customers and to
16 the Company, as well as the Commission.

17 The Company very much looks forward to
18 working with counsel and parties for the Staff, the
19 Consumer Advocate, Ms. Locke. We appreciate the
20 constructive approach they have already taken. And, we
21 look forward to meeting with them to discuss a schedule
22 and temporary rates and beginning the discovery process.
23 Thank you.

24 CMSR. BELOW: Thank you. Mr. Linder.

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1 MR. LINDER: Commissioner, at this time,
2 we don't have a position with respect to temporary rates.
3 We do have and have filed a preliminary statement and
4 position on the permanent rates, which I can address
5 later, if the Commission wants to go through the positions
6 on temporary rates first.

7 CMSR. BELOW: Sure. Thank you. Why
8 don't you go ahead, if you'd like to now, with a
9 preliminary position on the permanent rates as well.

10 MR. LINDER: Okay. I don't know if
11 everyone has a copy of the document that we filed
12 yesterday entitled "Preliminary Statement of Position".
13 If not, I have extra copies.

14 CMSR. BELOW: I don't believe we've
15 received that yet. It's probably somewhere in the
16 building, but --

17 MR. LINDER: Okay.

18 (Document distributed)

19 MR. LINDER: The document that's being
20 handed out now to the Commissioners, which was filed
21 yesterday, is entitled "Preliminary Statement of Position
22 and Concerns on Behalf of Pamela Locke". And, rather than
23 going through it line-by-line, if I can just summarize
24 some of the high points of that?

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1 CMSR. BELOW: Sure.

2 MR. LINDER: And, the first being that
3 there are, as the Commission is aware, there is three
4 basically residential rate classes, the R-1 being the
5 non-heating, and the R-3 being the heating class, and then
6 there's the R-4 class, which is the low income rate that
7 includes a discount to the delivery portion of the rate.

8 So, with respect to the R-3 heating
9 rate, the general rate increase would be in the vicinity
10 of about 10 percent. Whereas, for the R-4 class, the rate
11 increase would be in the vicinity of 5 percent. That does
12 not, unless I'm misreading the filing, those numbers do
13 not include increases that might result were the
14 reconciling adjustment mechanisms to be approved. And,
15 similar with the rate -- with the revenue decoupling.

16 The impact on the R-4 class is something
17 that we're quite concerned with. And, we're also
18 concerned with the impact on the R-3 class, because it's
19 our belief that there are still a number of low income
20 customers on the R-3 rate who have -- who are not on the
21 R-4 rate.

22 Now, I mentioned the fact that there is
23 a delivery rate discount to the R-4 class. Which, to some
24 extent -- mitigates, to some extent, the rate increase.

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1 However, that delivery rate discount has not been updated
2 since 2006. So, the Commission's Order 24,669, dated
3 September 22nd of 2009, in what was DG 06-120, was the
4 last time that the R-4 delivery rate discount was updated.
5 We would like to see a review as to whether it's now
6 appropriate to consider updating the delivery rate
7 discount, which could help mitigate, to some extent, the
8 impact of a rate increase on the R-4 class.

9 The third item of concern is that the
10 rate increase applies to both the volumetric usage per
11 therm charges, as well as to the facilities charge, the
12 customer charge. And, our reading of the exhibits is that
13 we're looking at roughly a 50, 5-0, percent, 50 percent
14 increase to customer charges for both the R-3 and the R-4
15 class. And, our math is just approximate, but that would
16 represent about three-quarters of the basic rate increase.
17 In other words, there's about a 7.5 million rate increase
18 to the residential class; roughly three-quarters of that
19 would come from the proposed increases to the customer
20 facility charge, and that raises a significant concern.

21 Similar, following on that, is that the
22 fourth concern is that, when one looks at the exhibits
23 attached to the testimony, one would see that the impact,
24 the percentage rate increase impact on customers is such

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1 that there is a higher percentage impact on lower use
2 customers, whether they're in the R-3 or whether they're
3 in the R-4 class. And, so, the second page of our
4 Preliminary Statement of Position has a chart that shows
5 that, as usage goes up, the percent of the rate increase
6 goes down. And, so, conversely, the lower users have a
7 much higher percentage rate increase. That is a concern
8 for us.

9 I mentioned the volumetric usage
10 charges. And, the way the Company's rate design is set
11 up, we have basically a declining block rate structure,
12 with two basic rate blocks. And, so, the per therm charge
13 in the initial usage block, which is referred to as the
14 "head block", for the first 100 therms is higher than the
15 per therm charge in the second usage block, the "tail
16 block". And, so, when talking about pricing signals that
17 are sent by the rate design, we have a pricing signal that
18 encourages use, which, to some extent, is inconsistent
19 with the policy of conservation and energy efficiency.

20 We also have a concern about the revenue
21 decoupling mechanism, which was mentioned earlier, which
22 is not a partial, but our understanding is a full revenue
23 decoupling proposal, that's not designed solely to try to
24 capture the reduced usage resulting from energy

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1 efficiency, but it's designed to capture any volumetric
2 reduction, which could be from the weather, from the
3 economy, whatever. And, our concern about the revenue
4 decoupling mechanism at this time includes the fact that
5 there can be, if not designed properly, a shifting of the
6 risk from the Company to the customer. And, unless the
7 design of the revenue decoupling mechanism is looked at
8 very closely, that's a -- that could be a serious risk.

9 Similarly, with respect to the revenue
10 decoupling, the Commission mentioned in its generic
11 revenue decoupling docket, the DE 07-064, in its
12 January 2009 order, that, if a proposal was to be brought
13 forward on revenue decoupling, whether full or partial,
14 that there might be some expectation of also presenting an
15 accompanying proposal for enhanced energy efficiency
16 measures. Now, I know we have a CORE energy efficiency
17 docket for the electrics, and there are energy efficiency
18 programs on the gas side. But, nevertheless, in this
19 docket, in this filing, I didn't see any accompanying
20 proposal for enhanced energy efficiency programs, which is
21 something that one might expect with respect to a revenue
22 decoupling proposal.

23 And, with respect to the other annual,
24 if you will, rate adjustment mechanisms, it does raise a

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1 concern, when you have multiple rate reconciliation
2 proposals presented all at the same time, and being able
3 to keep track of and literally track what is going on, and
4 it raises a significant challenge in and of itself, and
5 raises the prospect of, yes, the reconciling mechanisms
6 could result in decreases, but could also result in
7 increases. And, those multiple increases from those
8 multiple mechanisms can present an issue, when we have a
9 request for permanent rates in the vicinity of 11 plus
10 million.

11 The final concern that we have is with
12 respect to the Company's uncollectible expenses, which the
13 Company has presented as a significant issue. And, as I
14 understand the prefiled testimony, the Company is
15 proposing a number of activities to help deal with the
16 rising uncollectible rates. One of the potential
17 consequences, however, of these activities, as I read the
18 testimony, is that there will be a high likelihood of a
19 significantly increased number of shut-offs. Now, that
20 presents several concerns, when, as it was mentioned
21 earlier, we have an economy today which really is very
22 challenging for customers with respect to their bills.
23 So, to the extent that there may be a significant increase
24 in shut-offs, it does present a concern, and we would like

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1 to be able to have discussions on how that can be
2 addressed.

3 One potential is to seek to transfer as
4 many R-3 customers who are eligible for the R-4 rate onto
5 the R-4 rate, where they would have a better opportunity
6 to be able to more effectively deal with their significant
7 financial limitations with respect to their bills.

8 So, thank you very much for the
9 opportunity.

10 CMSR. BELOW: Thank you.
11 Ms. Hollenberg.

12 MS. HOLLENBERG: Thank you. The Office
13 of Consumer Advocate has no positions on any of the issues
14 in the Company's filing at this time. I think it would be
15 fair to say that we have a number of concerns about it.
16 And, we look forward to working with the Staff and the
17 parties and exploring the filing and proceeding to the
18 various scheduled matters in this case. Thank you.

19 CMSR. BELOW: Thank you. And,
20 Mr. Fossum.

21 MR. FOSSUM: Thank you. Some of this
22 has been covered already by Mr. Camerino, but, for
23 purposes of my statement, I hope you won't mind if I'm at
24 least a little repetitive. As the Commission is well

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1 aware, National Grid filed its last rate case
2 approximately two years ago. And, in that case, the
3 parties settled on all of the issues, except for the
4 return on equity. A final order on approving that
5 settlement and setting the return on equity was issued
6 last May. And, in just January of this year, the
7 Commission approved recovery of National Grid's rate case
8 expenses, which totaled approximately \$800,000.

9 National Grid now claims that this
10 recently approved rate increase was insufficient to allow
11 the Company to earn its authorized return, even for the
12 year during which the case itself was pending. Staff has
13 concerns that the Company would enter into an agreement
14 that it found would lead to just and reasonable rates, but
15 so soon afterward would contend was inadequate.

16 While it's true that National Grid did
17 not earn its allowed rate of return in the first year
18 following the rate case, and, in fact, did report a rate
19 of return of a little over 3 percent as of June 30th,
20 2009, it's reported rate of return by year's end had risen
21 to nearly 6 percent, about 5.86 percent, which may
22 indicate that the earning picture is improving. So, Staff
23 will seek to know whether and to what degree any
24 managerial or operational practices or policies may have

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1 contributed to the perceived need to file for new rates so
2 quickly.

3 As to some of the more specific issues
4 in the filing, Staff intends to explore the savings that
5 that were to be obtained through the Company's merger.
6 Per the terms of that merger settlement, the last rate
7 case included a credit of \$619,000 reflecting ratepayers'
8 share of anticipated net synergy savings from the merger.
9 The credit was in recognition of the fact that it would
10 take some time to achieve the savings, but with the
11 expectation that those savings would be realized prior to
12 the next rate case filing, which is this rate case filing.
13 Those savings do not appear to have materialized, and
14 Staff intends to explore the reasons for that appearance,
15 as well as the impact that any future merger savings may
16 have on the Company's earnings.

17 Regarding the Company's uncollectibles
18 or its bad debt, which was also addressed in the
19 settlement in the last rate case, the Company was to
20 increase its collection staffing, and thereby decrease the
21 supply-related bad debt recoveries over four years.
22 Although stepped up collection practices were expected to
23 increase the write-offs in the first year, the policy was
24 intended to decrease the expense in the long run. Staff

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1 intends to investigate the efficacy of the changes to this
2 point and the impact of the Company's future earnings
3 capabilities.

4 In addition to these changes, National
5 Grid argues that it will not be able to earn its
6 authorized return if the Commission does not modify its
7 traditional rate-setting policies. And, as Mr. Camerino
8 has noted, the Company has requested annual rate
9 adjustments covering it's non-growth capital investments,
10 changes in pensions and other benefits, and a reconciling
11 mechanism covering inflation, and full revenue decoupling.
12 These requests represent significant changes in Commission
13 policy and diverge substantially from rate-setting
14 methodologies successfully employed in New Hampshire for
15 many years.

16 While the Company has stated that it
17 believes these changes will benefit customers by enhancing
18 its ability to provide reliable, safe and efficient
19 service, while allowing it to earn a fair rate of return,
20 Staff believes that it is incumbent upon the Company to
21 make a very strong showing of the necessity for such
22 sweeping changes, particularly in light of the fact that
23 an agreement on its rates, without any of these
24 mechanisms, was reached only about a year ago, and that

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1 the test year earnings were unquestionably distorted by
2 the downturn in the economy that may be beginning to
3 rebound. Staff intends to fully and carefully investigate
4 the claimed need for these mechanisms.

5 According to the filing, their primary
6 drivers for this requested rate increase are reduction in
7 sales growth, coupled with increases in non-growth capital
8 expenditures. Much of the decrease in the sales growth
9 may be attributable to the downturn in the economy, and
10 may be temporary. And, it may also be that non-growth
11 capital investment could be limited and suitably managed,
12 while still supporting a safe and reliable distribution
13 system. In the current economic environment, customers
14 may benefit from fewer and lower rate increases, without
15 compromising improved safety or reliability, particularly
16 considering the track record of National Grid's
17 predecessor companies in this area, which has been good.

18 Finally, Staff notes that National
19 Grid's prior rate case employed three consultants, and
20 initially included the testimony of eight witnesses. In
21 this filing, the Company has employed to date five
22 consultants, and included the testimony of 11 witnesses.
23 Of particular note, at least to Staff, is that the Company
24 has traditionally used in-house expertise in calculating

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1 its revenue requirement, as is typically done by all the
2 small water companies. However, in this case, National
3 Grid has hired a consultant to assist in that function as
4 well. Outsourcing of such common functions concern Staff.
5 While National Grid's rate case expenses are not yet
6 known, Staff believes the Company must make a strong
7 showing of the reasons why ratepayers should bear the rate
8 case expenses it may ultimately seek.

9 At this time also, Staff does not have
10 any position on the Company's request for temporary rates,
11 but will be exploring that issue with the Company and the
12 parties following this prehearing conference.

13 CMSR. BELOW: Okay. Thank you. Yes,
14 Commissioner Ignatius.

15 CMSR. IGNATIUS: Thank you. Mr.
16 Camerino, I have a question to you. Having heard the
17 statements of Mr. Linder and Mr. Fossum, is there any area
18 that you would consider outside of the scope of this case
19 that would not be an area to explore as the two of them
20 intend to explore? I ask that not because I have a view
21 that it's not within the scope, I have too many negatives
22 in that sentence, they seem appropriate to the scope from
23 what I understand. But, I think, as you head into a
24 technical session and discovery, it's helpful to see early

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1 on if there is a dispute over any areas that the Company
2 would consider outside the scope. And, if that's the
3 case, then we should move towards a more formal
4 determination of any issues that are in or outside the
5 scope for the Commission to resolve.

6 MR. CAMERINO: Well, to be honest, I
7 would not want to respond definitely at this point as to
8 the areas that were identified. But would say, first of
9 all, I think that kind of issue is best dealt with, if it
10 comes up through the discovery process, when we have a
11 specific question at hand. And, I would also add, it has
12 not been my experience with these parties, or in other
13 proceedings with this company, that issues of scope have
14 been significant. Once in a while that can occur, but I
15 would actually be quite surprised if that was a problem.
16 And, so, I would rather address it in the unlikely event
17 that it arose.

18 CMSR. IGNATIUS: Thank you.

19 CMSR. BELOW: Okay. Are there any other
20 matters at this point?

21 (No verbal response)

22 CMSR. BELOW: If not, there's a
23 technical session to immediately follow the closing of
24 this prehearing conference. And, we'll take the issues

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1 under advisement and await a proposed procedural schedule
2 from the parties. Thank you.

3 (Whereupon the prehearing conference
4 ended at 1:53 p.m. and a technical
5 session was held thereafter.)

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